GENERAL TIER LEVEL GUIDELINES FOR RESIDENTS

Each resident will be assessed and their tier level determined individually. The Assisted Living Director and Clinical Coordinator determine the level of care needed. Monthly service fees vary based on tier level of care needed and size of apartment desired.

	TRANSITIONS	TIER I	TIER 2	TIER 3*
Meals Per Day	3 Meals Evening Snack	• 3 Meals • Evening Snack	 3 Meals Evening Snack Transportation to and from meals 	Tier 2 plus supervised meals and/or assist with feeding
Laundry	• Weekly	• Weekly	Weekly	Weekly (additional if needed)
Housekeeping	• Weekly	• Weekly	Weekly plus additional bathroom cleaning	
Personal Care (ie. dressing)	Self-managed or simple cueing	• Minimal assistance	Frequent assistance and/or close supervision	
Bath / Showers	Self-managed	 Stand-by assistance for safety 	Frequent hands-on assistance for care and safety	• Full hands-on assistance, > 3 showers per week
Incontinence Assistance	Self-managed	 Minimal assistance 	Frequent assistance and supervision	• Frequent assistance and supervision
Medication Assistance and Administration	 Refills Simple oral medications 	 Refills Simple oral medications, eye drops and inhalers 	 Refills Medication changes more than monthly Complex medication regimens (ie. insulin, meds requiring close monitoring, Coumadin, psychotropic meds, crushing meds, subcutaneous injections) 	
Medical Care Assistance	Self-managed	Coordination	Scheduling and coordination	
Safety and Judgement	Due to the complexity of cognitive impairments, this area is individually assessed based on multiple factors that affect an individual's need for cueing and supervision.			
Medical Support	• Emergencies	Routine care (ie. braces, monthly glucometer checks, vital signs ordered by licenses health profession)	Non-Routine support (ie. frequent vital signs, daily to weekly glucometer ordered by licenses health professional, NMT treatments, hospice care)	Tier 2 plus any type of care that requires additional support (ie. behavioral changes and assessments requiring close supervision, frequent monitoring of health status needs) Tier 2 plus any type of the lattraction of th
Activities	Scheduled community activities & events	Daily reminders for activities	Tier 2 plus assistance to/from activities	
Transfers / Mobility	Self-managed or minimal assistance		• 1 person assist	2 person assist or use of mechanical device

*PLEASE NOTE: Tier 3 is available for current Silver Maples, Assisted Living residents only.



